





Boost the power of Microsoft Teams with the enterprise-grade Cloud PBX of UNIVERGE BLUE CONNECT



BETTER TOGETHER

Collaborate in Teams. Call from Teams using CONNECT SEAMLESS TO END-USER Familiar Teams interface and minimal user training COMPLETE SUPPORT 24/7 support with industry leading 99.999% uptime SLA

Seamlessly add the power of NEC's UNIVERGE BLUE CONNECT cloud-based, enterprise-grade PBX to Microsoft Teams¹ giving your business the communications features it needs directly within the Teams applications. Get the reliability and features your business deserves from a partner you can trust with 24/7 support.

MICROSOFT TEAMS AS YOUR COLLABORATION HUB Use Microsoft's collaboration tools to manage chat, file sharing, and video conferencing.

NATIVE VOICE INTEGRATION WITH MICROSOFT TEAMS Seamlessly add CONNECT enterprise-PBX features to Microsoft Teams with no additional employee training required.

CONNECT ENTERPRISE-GRADE PBX

Greet and route callers to the right person or department and make external calls directly from the Microsoft Teams dialer through the CONNECT cloud PBX.





UNIVERGE BLUE CONNECT FOR MICROSOFT TEAMS



HOW UNIVERGE BLUE CONNECT AND MICROSOFT TEAMS WORK TOGETHER

FEATURES	CONNECT FOR TEAMS PROVIDES ¹	MICROSOFT TEAMS PROVIDES
Instant Messaging		✓
Online Meeting		✓
File storage		✓
Unlimited Domestic Calling	×	
Auto Attendant	×	
HD Voice	×	
Caller ID	 ✓ 	
Call Waiting	×	
Call Transfer	✓	
Call Hold	✓	
3-Way Calling	×	
Extension Dialing	×	
Music on Hold	×	
Voicemail & Transcription	✓	
Voicemail Storage	×	
Call Recording	×	
QoS Dashboard	×	
Call History	×	
24/7 Support	✓	

1. MSFT Phone System license required, per user.

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