



UNIVERGE BLUE® CONNECT WITH MICROSOFT® TEAMS® Get the best of both worlds with

Get the best of both worlds with UNIVERGE BLUE CONNECT & Microsoft Teams together

> BETTER TOGETHER Collaborate in Teams.

Call from CONNECT

ADVANCED FEATURES Advanced cloud PBX, Call Center, SMS and more

SAVINGS Unlimited Local & Long Distance¹

For businesses who have oriented their collaboration solution around Microsoft Teams², CONNECT with Teams offers the best of CONNECT and disables features such as chat, meetings and file sharing so users aren't faced with confusing options. Users go to Teams for chat, meetings and files, and CONNECT for all phone related services. CONNECT features are accessed through the phone, desktop and mobile app and the user can sign into CONNECT with their Microsoft 365 credentials.

MICROSOFT TEAMS AS YOUR COLLABORATION HUB Use Microsoft's collaboration tools to manage chat, file sharing, and video conferencing.

CONNECT AS YOUR BUSINESS PHONE SYSTEM

Communicate through a business-grade, cloud-based phone system with the features your business deserves including integrated SMS and advanced call routing.

SUPPORT & SERVICE YOU CAN COUNT ON 24/7 support with industry leading 99.999% uptime SLA.

1. Free local and long distance calling to the US, Canada, and Puerto Rico 2. Microsoft Teams licenses purchased separately.





UNIVERGE BLUE CONNECT WITH MICROSOFT TEAMS



HOW UNIVERGE BLUE CONNECT AND MICROSOFT TEAMS WORK TOGETHER

FEATURES	CONNECT WITH TEAMS PROVIDES ¹	MICROSOFT TEAMS PROVIDES
Instant Messaging		✓
File Sharing & Cloud Storage		✓
Notes and Tasks		✓
Enterprise PBX	✓	
Unlimited Domestic Calling	✓	
Free Desk Phone	✓	
Business SMS	✓	
CONNECT Desktop & Mobile Apps	✓	
Phone Features (Call Forward, Hold, 3-way)	✓	
Call Center (Monitor, Barge, Whisper)	✓	
Call Queuing	✓	
Automated Attendant	✓	
Reporting & Analytics	✓	
Voicemail & Transcription	✓	
Voicemail Storage	✓	
Call Recording	✓	
Music on Hold	✓	
3rd Party Integrations	✓	
24/7 Support	✓	

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